Publish Notes

Desktop Application v2.38.0

Desktop Application

Maintenance / Performance - Loading... Done! A Better Experience Awaits

Version 2.38.0 concludes a pivotal maintenance period, delivering broad performance and stability updates. These enhancements strengthen scalability and reliability across the platform without disrupting existing workflows.

We appreciate your feedback, patience, and support as we worked to deliver a smoother experience, paving the way for exciting new features in the next release.

Assets & Reserves - Scenario Creation Restored for Consolidated Sites

Fully Restored Functionality

We've resolved an issue where users at consolidated sites were unable to create new scenarios in the *Scenarios* tab. Previously, attempting to create a scenario resulted in no confirmation or error message, and the scenario did not appear at either the consolidated or individual sites.

With this fix, scenario creation now works seamlessly at both consolidated and individual sites—ensuring consistent and reliable planning across your entire portfolio.

Access Path: Account List → Scenarios tab → New Scenario

Assets & Reserves - Asset Type Summary Report

Improved Reliability

Through ongoing user monitoring, we identified and resolved the unexpected issues that previously affected the Asset Type Summary Report. Finance users can now run this report with confidence, knowing it delivers consistently accurate results.

This enhancement delivers more stable, reliable reporting when comparing project timelines and costs across your capital planning tools.

Access Path: Assets → Search → Reports → Asset Type Summary

Guest Incidents – New Guest Search Feature

Creating Incidents Just Got More Powerful

We're excited to introduce a new Guest Lookup feature designed to make creating or updating incidents faster, easier, and more scalable than ever.

With this enhancement, users can now effortlessly search for guests using a dedicated lookup screen—making it quicker to find the right guest and streamlining the incident entry process across all sites.

Expanded search enhancements include:

- **Flexible Name Search:** Easily search by *first name* or *last name*—no minimum characters required.
- **Precise Matching for IDs and Phone Numbers:** Search by *Guest Tracking ID* or *Phone Number* using **exact** matches for accurate results.
- **Intuitive Selection Workflow:** Press `Enter` to search, and double-click or highlight a guest to select—keeping things fast and click-efficient.

This enhancement delivers faster, more accurate guest selection—helping teams keep records clean, minimize duplicates, and ensure a smoother incident entry experience.

Work Orders – New "Please Wait" Loading Indicators
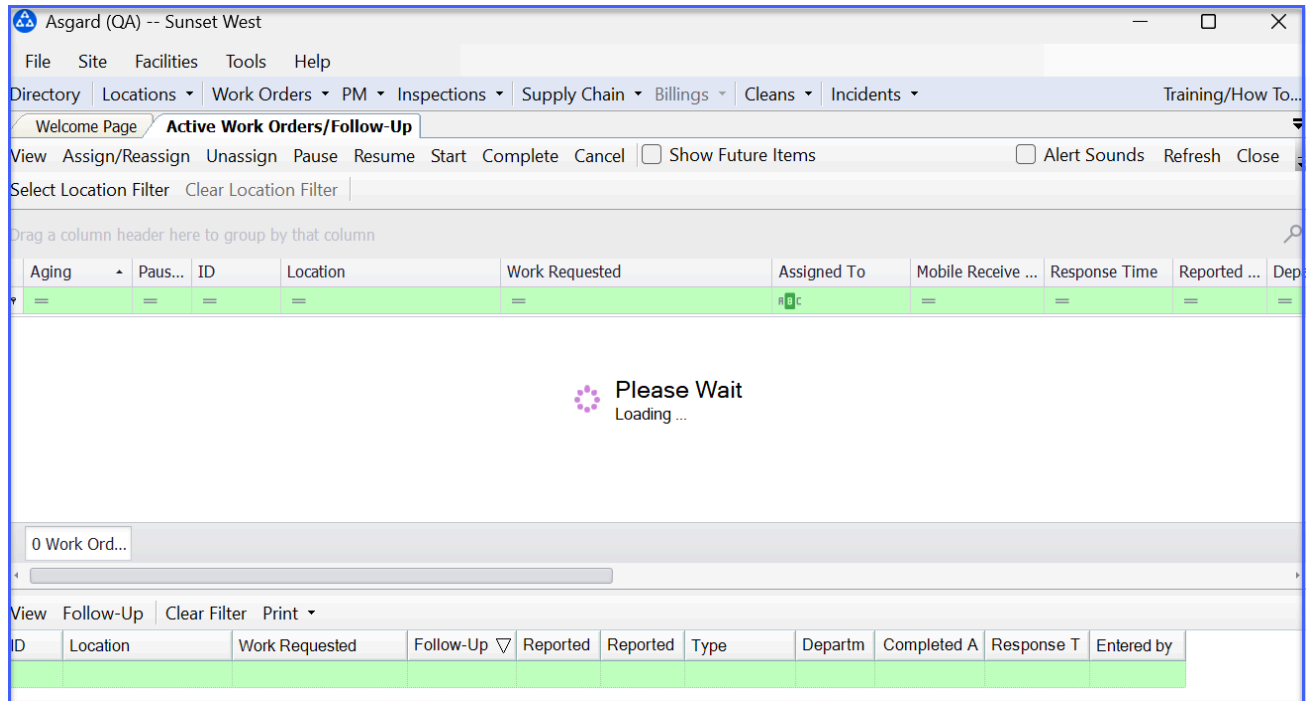
Real-Time Activity Now Clearly Visible

We've added new *"Please Wait"* loading indicators across key forms and screens in Asgard Desktop to provide greater transparency while data is loading or refreshing.

You'll now see clear visual indicators when working in:

- **Active screens**
- **Work Order Details forms and screens**
- **Features within Work Orders**, including stock item lists and billing screens

These indicators make it easier to see when the system is actively processing or refreshing data - improving clarity, transparency, and confidence that the system is working behind the scenes.

News – Mark as Read Functionality

Stay Organized with Smarter News Management

We've added new tools to help you manage News items more efficiently in Asgard Desktop (with mobile support coming soon).

Enhancements include:

- **Mark as Read** – Each unread news item now displays a *"Mark as Read"* button. Once clicked, the item is marked as read, and a gray *"Read"* label will appear in its place.
- **Mark All as Read** – At the bottom of the News list, a *"Mark All Read"* link lets you clear all unread items at once, instantly updating them with the *"Read"* label.
- **Automatic Tracking** – News items are also marked as read when opened, and Asgard now captures the date they were read for clearer tracking.

This update makes it easier to stay on top of important announcements without clutter, helping you quickly see what's new versus what you've already reviewed.

Mobile Application

Release Update: No Mobile Upgrade in This Publish – Ongoing Compatibility Maintained

Important Mobile Release Information Below!

Please note: This release does not include any updates to the AsgardMobile app (Apple or Android). It remains fully compatible with AsgardMobile versions v2.36.2 (Apple) and v2.36.1 (Android), and maintains backward compatibility with version v2.36 on both platforms.

No action is required on your end—your mobile experience will continue to function as expected with this release.

Thank you for your continued support as we enhance Asgard across all platforms!

Maintenance & Optimization – What You've Been Waiting For

Ensuring Peak Performance for a Seamless Experience

We remain committed to keeping Asgard running at its best and delivering a smooth, reliable user experience. In this publish, we've implemented targeted performance and stability improvements based on user reports, automated monitoring, and system log analysis.

Specific improvements in this release include:

- **Assets & Reserves** – Resolved intermittent errors when clicking *"Use This Rate"* in Expense Series.
- **User Management** – Updated duplicate username error message to provide clearer guidance during user creation.
- **Facility Documents** – Fixed upload and download errors to ensure reliable document management.
- **Hierarchical Groups** – Restored the ability to edit and create groups without interruption.
- **Notes & Data Entry** – Reduced delayed typing in Descriptions, Notes, and Billable Notes fields for a smoother, faster entry experience.

These refinements bring greater speed, clarity, and reliability across frequently used areas of the platform—helping you work more efficiently and with fewer disruptions.

Coming Soon!

Analysis/requirements gathering for the following enhancements were also completed. These features will be prioritized for future consideration in upcoming releases:

- AsgardMobile, Projects, Enhance to Support Projects Module
- Work Orders, Support Multiple Assignees, Various Work Order Types
- AsgardMobile, Inspection Failed Tasks w/Model Tasks, Prompt Notifications
- Assets & Reserves, Various Report Updates for Project Group Name Additions

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Note: We will continue to support the current version and one prior. We highly recommend updating (if you haven't already) to v2.36.2 (Apple) and v2.36.1 (Android) to take full advantage of the latest features and improvements!